



UKG for Healthcare UKG EZCall for Enterprise

Key Benefits

- **Access** consolidated on-call schedules from multiple departments and vendors
- **View** schedules online anytime, anyplace, in real time
- **Interface** with any vendor scheduling system
- **Contact** providers quickly for optimal patient care
- **Streamline** setup and maintenance with self-configuring, real-time API
- **Improve** compliance

Integrated scheduling portal connects multiple solutions for fast, easy communication with on-call clinicians across the enterprise

Hospital care teams constantly grapple with the challenge of quickly determining who is on call. Too often, call schedules and provider names and contact data reside in siloed scheduling systems across various departments, inhibiting fast, easy access to this critical data. The result can be significant delays and miscommunications that potentially place patients, providers, and institutions at significant risk.

Streamlines identifying and contacting on-call staff

UKG EZCall for Enterprise (formerly the Kronos EZCall™ Enterprise Portal) breaks down these silos of information, providing a single source of truth about who is on call across the enterprise and how best to reach them. It's an easy, accessible, and secure means for key people — from a care team to the switchboard operator — to access real-time, essential data on who is on call and instantaneously contact them.

Holistic view of all schedules in one place

UKG EZCall for Enterprise integrates up-to-date schedules from virtually any departmental scheduling system — including UKG EZCall, AMiON®, and many other scheduling solutions — for a consolidated view of schedules, online and in real time.

The screenshot displays the UKG EZCall for Enterprise web interface for Oconomowoc Memorial Hospital. The interface includes a navigation menu with options like ON-CALL, DEPARTMENTS, DIRECTORY, and REPORTS. A search bar is located at the top right. The main content area is titled 'Hospital On-Call Schedule' and features several filter dropdowns: SCHEDULE (All schedules), STAFF TYPE (All staff types), SPECIALTY (All specialties), and LOCATION (All locations). Below the filters is a table with columns for SCHEDULE, SCHEDULE DATE, ASSIGNMENT, TIME, ASSIGNEE, and ASSIGNEE TYPE. The table lists various on-call assignments for different departments and specialties, including Adult Medicine, Cardiovascular Disease, and Internal Medicine.

SCHEDULE	SCHEDULE DATE	ASSIGNMENT	TIME	ASSIGNEE	ASSIGNEE TYPE
Oconomowoc	2020-11-18	OMH - All	05:00 Wed - 05:00 Thu	C. Bennett	MD - Internal Medicine
Cardiovascular Disease	2020-11-18	OMH - 1st Call	05:00 Wed - 05:00 Thu	E. Gray	PA-C - Physician Assistant
Cardiovascular Disease	2020-11-18	OMH - 2nd Call	05:00 Wed - 05:00 Thu	K. Shaw	MD - Cardiothoracic Surgery
Cardiovascular Disease	2020-11-18	OMH - 1st Call	05:00 Wed - 05:00 Thu	E. Gray	PA-C - Physician Assistant
Cardiovascular Disease	2020-11-18	OMH - 2nd Call	05:00 Wed - 05:00 Thu	K. Shaw	MD - Cardiothoracic Surgery
Cardiovascular Disease	2020-11-18	OMH - All	05:00 Wed - 05:00 Thu	B. Carter	MD - Cardiovascular Disease
Cardiovascular Disease	2020-11-18	OMH - Int Card	05:00 Wed - 05:00 Thu	G. Thomas	MD - Cardiovascular Disease
Cardiovascular Disease	2020-11-18	OMH - Other	05:00 Wed - 05:00 Thu	G. Thomas	MD - Cardiovascular Disease
Cardiovascular Disease	2020-11-18	OMH - All	05:00 Wed - 05:00 Thu	G. Thomas	MD - Cardiovascular Disease

Taking a vendor- and technology-agnostic approach, UKG EZCall for Enterprise aggregates department schedules from across the organization into one secure location.

Identify and provide immediate contact to the right providers for any situation

UKG EZCall for Enterprise improves speed-to-treatment time by expediting communications between hospital staff and medical providers through a unified platform. This avoids delays and eliminates excess time wasted on finding and contacting the right providers.

Having providers' information and their contact preferences right at your staff's fingertips drives better patient outcomes — and can even help hospital emergency departments maintain compliance with staffing regulations pertaining to on-call clinicians.

The screenshot displays the UKG EZCall for Enterprise interface. At the top, it shows 'OCONOMOWOC MEMORIAL HOSPITAL' and 'Mountain Time (US & Canada)'. The main header features the UKG logo and a search bar. Below the header, there are navigation tabs for 'ON-CALL' and 'DEPARTMENTS'. The central focus is a profile card for 'Bennett, Cynthia', which includes a placeholder for a profile picture and a 'CLOSE' button. The profile card is divided into several sections: 'CONTACT INFORMATION' (listing work address, phone, fax, cell phone, pager, answering service, and email), 'CURRENT STAFF TYPE' (MD - Internal Medicine), 'SPECIALTIES' (Internal Medicine, Pediatrics), 'GROUPS' (PHMG Oconomowoc Corp), and 'DEPARTMENTS' (Oconomowoc Memorial Hospital). A 'CONTACT INSTRUCTIONS' section provides detailed guidelines for reaching the provider. The background shows a sidebar with department filters and a main area with a list of assignees.

UKG EZCall for Enterprise is an accurate single source of truth for identifying and contacting medical providers across the organization.

Put UKG for Healthcare
to work for you:
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